



QUIETCOMFORT® 15

ACOUSTIC NOISE CANCELLING® HEADPHONES

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Safety Information

Please read this owner's guide

Reading this owner's guide will help you to properly use your new Bose® product and enjoy its features. Please save this owner's guide for future reference.

WARNING:

- Sounds that you rely on as warnings or reminders may have an unfamiliar character when you are using the headphones. Be aware of how these sounds vary in character, so you can recognize them as needed.
- Long-term exposure to loud music may cause hearing damage. It is best to avoid extreme volume when using these headphones, especially for extended periods.
- Keep batteries out of reach of children.

CAUTION:

- Do not use these headphones when operating a motor vehicle, or where the inability to hear outside sounds may present a danger to you or others.
- Do not drop, sit on, or allow the headphones to be immersed in water.

Batteries

Please dispose of used batteries properly, following any local regulations. Do not incinerate.



 This product conforms to the EMC Directive 89/336/EEC and to the Low Voltage Directive 73/23/EEC. The complete Declaration of Conformity can be found on www.Bose.com/compliance.

Limited Warranty

Your QuietComfort® 15 headphones are covered by a limited warranty. Details of the limited warranty are provided on the product registration card that is included in the carton. Please refer to the card for instructions on how to register. Failure to register will not affect your limited warranty rights.

What you must do to obtain Limited Warranty Service:

Return product, with proof of purchase from an authorized Bose dealer, using the following procedures:

1. Contact the Bose organization in your country/region (visit Global.Bose.com for Bose contact information in your country/region) for specific return and shipping instructions;
2. Label and ship the product, freight prepaid, to the address provided by the Bose organization in your country; and
3. Place any necessary return authorization number prominently on the outside of the carton. Cartons not bearing a return authorization number, where required, will be refused.

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Made for



iPod



iPhone



iPad

“Made for iPod,” “Made for iPhone,” and “Made for iPad” mean that an electronic accessory has been designed to connect specifically to iPod, iPhone, or iPad, respectively, and has been certified by the developer to meet Apple performance standards. Apple is not responsible for the operation of this device or its compliance with safety and regulatory standards. Please note that the use of this accessory with iPod, iPhone, or iPad may affect wireless performance.

Thank you for purchasing the QuietComfort® 15 Acoustic Noise Cancelling® headphones from Bose®.

Three decades of research have resulted in the most advanced Bose consumer noise reduction technology ever to be developed. The QuietComfort 15 headphones deliver a combination of noise reduction, acclaimed audio performance and comfortable fit that remains unmatched in the industry. An additional audio cable with remote and microphone for Apple products allows convenient control of music, voice applications and calls. Enjoy the QuietComfort 15 headphones when you fly, work, or just relax.



☐ QuietComfort® 15 headphones



☐ Carrying case



☐ Battery (AAA)



☐ Audio cable with remote & microphone



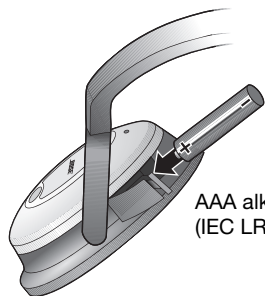
☐ Audio cable



☐ Airline adapter

Before you put on the headphones

1. Tilt the top of the right earcup inward to gain access to the battery compartment.
2. Open the battery compartment and insert the battery as shown.
3. Close the compartment.

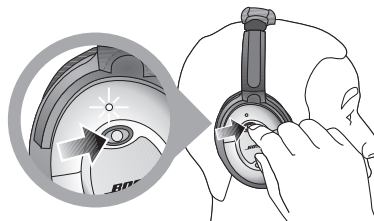


AAA alkaline battery
(IEC LR03)

For noise reduction only



Put on the headphones. On the right earcup, slide the power switch forward to the On position. The battery light indicator will illuminate.



You do not need to connect the headphones cord for noise reduction only operation.

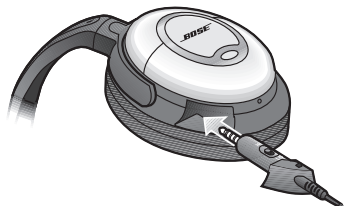
For noise reduction *and* audio



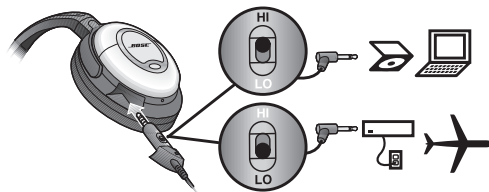
You can use the headphones with a variety of audio sources: airline audio, a CD, DVD or MP3 player, a personal or laptop computer, or home stereo. When using with Apple products, use the audio cable with remote and microphone. When using other audio sources, use the standard audio cable.

To enjoy both noise reduction and audio:

1. Gently push the headphones plug all the way into the connector opening on the left earcup, until the plug housing is flush with the earcup.

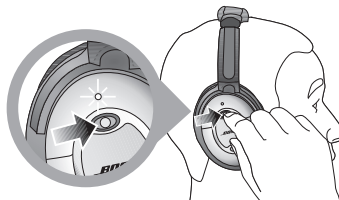


2. Connect the headphones cord to an audio source. For information on using your headphones on an airplane, see “Connecting to in-flight entertainment systems” on page 5.



Note: The LO setting of the LEVEL switch lowers the volume levels of strong audio output signals which are common on airline systems. If you find that the volume level is too low, set the LEVEL switch to HI. The switch has no effect on noise reduction performance.

3. Put on the headphones. On the right earcup, slide the power switch forward to the On position. The battery light indicator will illuminate.



For use with:

The remote and mic are supported only by iPod nano (4th generation and later), iPod classic (120GB, 160GB only), iPod touch (2nd generation and later), iPhone 3GS, iPhone 4, iPad, iPad 2 and 2009 models or later of MacBook and MacBook Pro. The remote is supported by iPod shuffle (3rd generation and later). Audio is supported by all iPod models.

Connecting to your Apple device

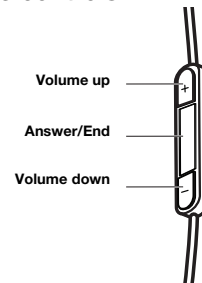
You can connect the headphone to the standard 3.5 mm headphone jack on your iPhone, iPod, or other Apple product.

Using the headphones with your Apple device

The Bose® QuietComfort® 15 headphones come with a small in-line remote with an integrated microphone for convenient control of select Apple products. Easily control volume, track selection and voice applications, plus switch between your calls and music.

Note: Full controls may not be available for some Apple products.

Headphone controls



Basic functions

Increase volume	Press and release the + button.
Decrease volume	Press and release the – button.

Call-related functions

Answer a call	When you receive an incoming call, press and release the Answer/End button to answer.
End a call	Press and release the Answer/End button.
Decline an incoming call	Press and hold the Answer/End button for about two seconds, then release.
Switch to an incoming or on-hold call and put the current call on hold	While on a call, press and release the Answer/End button once. Press and release again to switch back to the first call.
Switch to an incoming or on-hold call and end the current call	While on a call, press and hold the Answer/End button for about two seconds, then release.
Use Voice Control	Press and hold the Answer/End button. See iPhone User Guide for compatibility and usage information about this feature.

Media playback functions

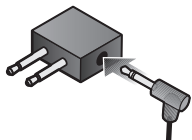
Play or pause a song or video	Press and release the Answer/End button.
Skip to the next song or chapter	Press and release the Answer/End button twice quickly.
Fast-forward	Press and release the Answer/End button twice quickly and hold the second press.
Go to the previous song or chapter	Press and release the Answer/End button three times quickly.
Rewind	Press and release the Answer/End button three times quickly and hold the third press.

Connecting to in-flight entertainment systems

Audio jack configurations on airplanes vary. Notice the jack configurations in the chart below.

	A single, 3.5 mm jack (on most portable sources) Use the single plug. No adapter needed.
	One 3.5 mm jack and one power jack Use the single plug in the 3.5 mm jack (the larger one). The smaller jack does not need a connection.
	Two 3.5 mm jacks Use the dual 3.5 mm output plug adapter.
	One power jack and two 3.5 mm jacks Use the dual 3.5 mm output plug adapter for the two 3.5 mm jacks. The power jack does not need a connection.

To connect to in-flight entertainment systems equipped with dual output connectors, use the dual 3.5 mm output plug.

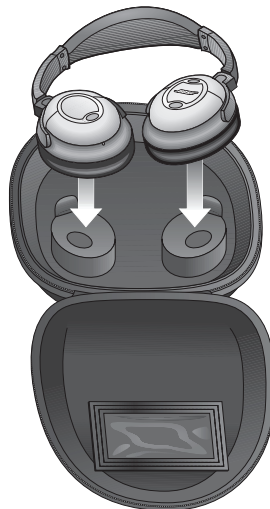


Note: Airline audio may not equal the high quality audio you can get from a home stereo or a portable source.

WARNING: Use only the Bose® airline adapter to connect headphone to airplane seat jacks. DO NOT use adapters intended for mobile phones to connect to the airline seat jack, as this could result in personal injury such as burns or property damage due to overheating. Remove and disconnect immediately if you experience warming sensation or loss of audio.

Storing the headphones

To store the headphones in the case, rotate the earcups inward, then place the headphones in the case.



CAUTION: Incorrectly rotating the earcups can damage the headphones.

Battery life and replacement

Although it varies by usage, battery life averages 35 hours. The battery light indicator starts flashing when there are approximately 5 hours of battery life remaining.

When a replacement is needed, use a AAA alkaline battery (IEC LR03).

Note: Remaining battery life may vary when using rechargeable batteries. NiMH batteries, composed of nickel metal hydride, are recommended.

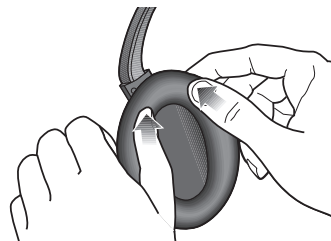
Cleaning the headphones

Scheduled cleaning is not required. However, you can simply wipe the outside surfaces with a damp cloth, as needed. Also, be sure that the earcup ports are clear and that no moisture is allowed into the earcups.

Reattaching the earcup cushions

If a cushion becomes partially or completely detached:

1. Push its mounting rim back into the earcup.



2. Press around the edge of the mounting rim, making sure it snaps into place under all eight tabs around the earcup.

Replacement parts and accessories

You can purchase accessories from your Bose® dealer, at [global.Bose.com](https://www.bose.com), or by placing an order over the phone. See the inside back cover for contact information.

Troubleshooting

Problem	What to do
No noise reduction	• Make sure the headphones power is switched on and the battery light indicator is illuminated. • Replace the battery.
Low or no volume	• Make sure the audio source is on and the volume is turned up. • Set LEVEL switch to HI. • Check the headphones cord connection at the source and the earcup.
Crackling noise; intermittent loss of noise reduction	• Check the headphones cord connection at the source and the earcup. • Replace the battery.
Low rumbling sound	• Adjust the fit of the headphones on your ears. • Make sure no foreign objects are inside the earcups. • Make sure port holes are not blocked.
Volume too high	• Turn the source volume down. • Set LEVEL switch to LO.
Microphone is not picking-up sound	• Make sure that the headset plug is securely connected to the headphone jack. • Make sure the microphone is not being blocked or covered. <i>The microphone is located on the back of the Answer/End button.</i>
Phone not responding to button presses	• Make sure that the headset plug is securely connected to the headphone jack. • For multi-press functions: Vary speed of presses.
Apple product not responding to remote	• Full controls may not be available for some Apple products.

Other Considerations

QuietComfort® 15 headphones are designed for passenger use on jet aircraft. They are not engineered to meet the needs of pilots and crew members or to meet civil aviation authority standards for communication headsets.

For pilots and and crew members who require communication headsets, Bose® offers an aviation headset specifically designed to meet or exceed civil authority standards. It features a microphone with the appropriate power and intelligibility for critical communication needs. It is also engineered to withstand the environmental conditions that are common in unpressurized aircraft.

WARNING: Except in case of emergency, Bose recommends that you NOT use these headphones as aviation communication headsets because:

- No incoming audio will be heard with a discharged or improperly installed battery. This could result in the potential of missed communications while piloting an aircraft.
- Extremely loud ambient noise levels common to many propeller-driven aircraft may impair your ability to receive incoming audio communications, particularly during takeoff and climb out.
- The QuietComfort 15 headphones are not engineered for noise conditions, altitude, temperature or other environmental conditions common in non-commercial aircraft, resulting in possible interference to critical communications.

Names and Contents of Toxic or Hazardous Substances or Elements						
	Toxic or Hazardous Substances and Elements					
Part Name	Lead (Pb)	Mercury (Hg)	Cadmium (Cd)	Hexavalent (CR(VI))	Polybrominated Biphenyl (PBB)	Polybrominated diphenylether (PBDE)
PCBs	X	0	0	0	0	0
Metal parts	X	0	0	0	0	0
Plastic parts	0	0	0	0	0	0
Speakers	X	0	0	0	0	0
Cables	X	0	0	0	0	0
0: Indicates that this toxic or hazardous substance contained in all of the homogeneous materials for this part is below the limit requirement in SJ/T 11363-2006.						
X: Indicates that this toxic or hazardous substance contained in at least one of the homogeneous materials used for this part is above the limit requirement in SJ/T 11363-2006.						



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